

11. Please state your overall impression of our office.
· Superlative care Competent and caring Competent and Uncaring Incompetent and uncaring
12. Please state your impression regarding the courtesy of our office staff.
· Very Satisfied Satisfied Dissatisfied
13. Did any Team Member give you outstanding service? Team Member: LUZ
14. Please state your impression regarding the doctor's explanation of your procedure.
· Very Satisfied Satisfied Dissatisfied

How could we have made your visit less stressful?:

Luzy took the time to explain details of the procedure and what was to be expected.

May we post your comments on our website using your first name and last initial?: yes

Thank you!!

MARY C.

5/16/14